



DB CARGO – Site Services

Overview

DB Cargo UK are the UK's largest rail freight company operating trains across the UK transporting everything from cereals to coal, barbecues to biomass, and petroleum to steel.

Offering a full transport solution, DB provide freight, infrastructure and passenger charter trains throughout the UK along with freight services to and from mainland Europe via the Channel Tunnel. They also provide traction and train crew for scheduled passenger operators.

Services offered to their customers include a complete one-stop solution for rail freight transportation involving a full range of logistics, supply chain and associated services. This can further include door-to-door deliveries, warehousing and terminal-management. Customers can choose a single supplier to transport freight from ports and terminals to destinations throughout the UK, on time and with minimal environmental impact.

Such extensive resources give customers the capacity they need to move bulk products throughout the UK and into Europe quickly, efficiently and on time.



Aims and Objectives

DB Cargo operate a large network of freight yards throughout the UK, all of which playing their own part in the wider DB operation. With many different locations consisting of varying number of office buildings, workshops and other facilities, remaining in control of repairs, maintenance and statutory compliance requirements is large and time consuming activity. Historical approaches to the management of the sites has been to allow each location a position of relative autonomy, however DC Cargo have realised that the varying approaches implement by different sites lost them the ability to take a wholistic view of the state of their sites.

In order to regain control of their legal and reactive maintenance, DB Cargo made the decision to outsource these services with the intention of having a standardised approach covering all locations. Starting with an initial number of locations, Hargreaves were awarded the contract which included large proportion of compliance inspections along with reactive maintenance for local issues identified as they arose.

What We Do

Hargreaves implemented a maintenance management system which can be accessed by representatives of the client to track progress against the requirements of both the contract and also legal obligations. As some historical

information on when inspections were last carried out was difficult to obtain, during the first year of the contract, all locations were inspected to for compliance to ensure that DB Cargo's legal requirements had been covered as a minimum.

Compliance routines carried out by Hargreaves:

- Fixed wiring inspections
- PAT testing
- Emergency lighting checks
- Legionella testing
- Air conditioning servicing and maintenance
- Asbestos checks
- Heating systems (gas services, boilers and ambi-rads)
- LEV inspection
- Fire systems – service and maintenance
- Lighting towers
- Electric gates and barriers
- Interceptor maintenance
- Roller shutter doors.

In order to fulfil the reactive maintenance requirements of the contract, Hargreaves have implemented a 'helpdesk' which is manned 24/7. DB Cargo use this facility to report repair requirements on their respective locations which are then scheduled for response dependence on the severity and/or urgency of the response required. Activities undertaken as part of the service delivery have included a variety of activities ranging from general buildings repairs and ground clearance through to complete building renovation and installation of new facilities.



Outcome

By working closely with client representatives at both senior and site levels we have been able to restore DB Cargo's confidence that their operating locations remain compliance with both building and statutory requirements. Standard approaches to the management, tracking and the implementation of planned preventive maintenance has been achieved at all facilities that fall within Hargreaves scope of operation.

Contact Details

Hargreaves Industrial Services | www.hargreavesindustrialservices.co.uk

Contact | aaron.cummings@hsgplc.co.uk